GRACEN COSTELLO

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Education

NORTHEASTERN UNIVERSITY Boston, Massachusetts
September 2022 - Expected May 2026
B.S. in Architectural Studies & Design
Graphic Design Concentration

FACHHOCHSCHULE NORDWESTSCHWEIZ Basel, Switzerland
May 2025 - June 2025
Intensive study of typography, photography, and graphic design

Experience

INTERIOR DESIGN SALES CO-OP Wayfair
July 2025 - Present
- Served as the first point of contact to connect potential B2C customers with cabinetry designers
- Streamlined client outreach and follow-up by utilizing Salesforce and Google Sheets, improving response time and organization
- Developed a client-facing presentation deck featuring cabinetry options sorted by budget, style and lead time

INTERIOR DESIGN CO-OP Keeler & Co.
July 2024 - December 2024
- Optimized the materials library by sourcing and cataloging samples and coordinating with 50+ vendors to ensure efficient procurement and delivery of materials
- Assisted senior designers in developing design decks tailored to client preferences and project goals by sourcing styling items, artwork, and lighting fixtures
- Drafted detailed floor, rug, furniture and lighting plans in AutoCAD for reference during on-site installation deliveries

SPACE PLANNING ASSISTANT Northeastern University (CAMD)
January 2024 - May 2024 (Part-Time)
- Tested and organized 100+ keys to all CAMD academic buildings and offices in master lock box
- Researched accessible office and academic furniture options according to university budget
- Utilized Excel to track office name plaques coordinating with current work orders for corrections

STUDENT ADVISORY BOARD MEMBER Northeastern University (CAMD)
September 2023 - September 2025
- Voted against 2 credit "tools" classes in relation to 16 credit semester and student workload
- Assisted in launching student announcements in newspaper via bi-weekly Google form
- Complied student feedback on desired resources & circulated it to faculty for inclusion on Canvas

Tools

- Adobe InDesign
- Adobe Illustrator
- Adobe Photoshop
- AutoCAD
- Salesforce
- Google & Microsoft Suites

Skills

- Interior Design
- Visual Design
- Styling
- Model Making
- Site Measuring
- Up-selling